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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appln. No. : 09/241,335 Confirmation No. ~~8596~~
Applicant : XU, Xinshong Leon et al.
Filed : February 1, 1999
TC/A.U. : 2645
Examiner : ESCALANTE, Ovidio
Docket No. : 99-P-7449-US
Customer No. :
Title : INTERACTIVE VOICE RESPONSE SYSTEMS
WITH GENERAL-PURPOSE BLOCKS

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT C

Sir:

In response to the Final Office Action of September 8, 2003, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page two (2) of this paper.

Remarks/Arguments begin on page six (6) of this paper.

Certificate of Facsimile Transmission

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Date of Trans.: November 5, 2003
Fax Number: 1-703-872-9314
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By: Raquel C. West